

## Hills Knights Football Club Incorporated Refund Policy

Refunds of registration fees are strictly made in accordance with the Club's refund policy set out below.

Any player who would like a refund of must make an application to the Club committee in writing via email to [hk.registrar@hillsknights.com.au](mailto:hk.registrar@hillsknights.com.au).

### Winter Soccer

Refunds of registration fees cannot be processed by the Club until the player de-registers with Hills Football Incorporated (HFI) through the playfootball App.

Please note that, as the registration fees are paid in different portions to HFI, Football NSW (FNSW), Football Federation Australia (FFA) and the Club and the fees cover such things as insurance, the Club is limited in its ability to provide a full refund to players. This means that the later a refund request is made, the less the Club can give a refund to players. No refunds will be made after a certain date, as set out below.

Please also note that for a player to be covered under insurance under Football NSW's insurance policy, the player MUST remain registered. Please take this into account when seeking a refund.

A refund request usually takes up to one month to be processed.

The amount that the Club will refund is set out below:

- If the player deregisters before the player is graded, the amount refunded will be 90% of the registration fees;
- If the player deregisters after the player is graded but before the first round of the season, the amount refunded will be 70% of the registration fees;
- If a player deregisters after the first round of the season but before 30 June, the amount refunded will be 30% of the registration fees;
- If a player deregisters after 30 June, the amount refunded will be NIL.

### Holiday Clinics

Refunds in relation to holiday clinics will be made as follows:

- If the refund request is made at least 7 days before the holiday clinic is scheduled to commence, the amount refunded will be 80% of the fees;
- If the refund request is made 3 days or more and up to 7 days before the holiday clinic is scheduled to commence, the amount refunded will be 50% of the fees;
- If the refund request is made between 1 to 2 days before the holiday clinic is scheduled to commence, the amount refunded will be 30% of the fees; and
- If the refund request is made less than 1 day before the holiday clinic is scheduled to commence, there will be NO refund.

### Functions or Special Events

Refunds in relation to functions or special events will be made as follows:

- If the refund request is made at least 14 days before the event is scheduled to commence, the amount refunded will be 90% of the fees;

- If the refund request is made 7 days or more and up to 14 days before the event is scheduled to commence, the amount refunded will be 70% of the fees;
- If the refund request is made 5 days or more and up to 7 days before the event is scheduled to commence, the amount refunded will be 50% of the fees;
- If the refund request is made between 2 to 5 days before the event is scheduled to commence, the amount refunded will be 30% of the fees; and
- If the refund request is made less than 2 days before the event is scheduled to commence, there will be NO refund.